

## Customer Sensitization Program

Dear Customer,

As per guidelines issued by NHB circular NHB (ND)/GRD/05891/2021 dated 28th September, 2021. We are pleased to announce the initiation of special campaign towards customer service program from 2nd to 31st October 2021.

Under the special campaign HFCs are advised to ensure disposal of all identified pending grievances.

We therefore, invite you to the program and let us know if we could be of any service for the resolution of any new or pending grievance with Indiabulls Housing Finance Limited.

For any further clarification in this regard or in any other; please feel free to call us on our toll free help line - 1800-572-7777 from Monday to Saturday (except Second and Third Saturday) between 9 am to 6 pm. Kindly keep your Loan Account Number handy in order to help our call centre agent serve you better. Alternatively, you can log on to our website and write to us at <https://www.indiabullshomeloans.com/contactus/customer-service/>, download our mobile app (SMS "APP" to 56677 and get the Download link of our App!) or visit your nearest branch.